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Steve Atkinson MA(Oxon) MBA FloD FRSA
Chief Executive

Date: 30 November 2012


Hinckley \& Bosworth
Borough Council
A Borough to be proud of

## To: Members of the Finance, Audit \& Performance Committee

Mr PAS Hall (Chairman)
Miss DM Taylor (Vice-Chairman)
Mr JG Bannister Mrs R Camamile

Mr R Mayne Mr JS Moore Mr K Morrell

Copy to all other Members of the Council
(other recipients for information)
Dear Councillor,
There will be a meeting of the FINANCE, AUDIT \& PERFORMANCE COMMITTEE in the Committee Room 2 on MONDAY, 10 DECEMBER 2012 at 6.30 pm and your attendance is required.

The agenda for the meeting is set out overleaf.
Yours sincerely


Denise Bonser
Democratic Services Officer

## AGENDA

## 1. APOLOGIES AND SUBSTITUTIONS

2. DECLARATIONS OF INTEREST

To receive verbally from members any disclosures which they are required to make in accordance with the Council's code of conduct or in pursuance of Section 106 of the Local Government Finance Act 1992. This is in addition to the need for such disclosure to be also given when the relevant matter is reached on the Agenda.
3. MINUTES OF PREVIOUS MEETING (Pages 1-2)

To confirm the minutes of the meeting of the Finance Audit \& Performance Committee held on 29 October 2012, copy attached.
4. INTERNAL AUDIT PROGRESS REPORT (Pages 3-30)
5. CAPITAL PROGRAMME 2012/13 TO 2015/16 (Pages 31-42)

Copy of the report of the Deputy Chief Executive (Corporate Direction) attached.
6. REVENUES AND CAPITAL OUTTURN 2ND QUARTER 2012/13 (Pages 43-62) Report of the Deputy Chief Executive (Corporate Direction) attached.
7. UPDATE ON BUSINESS RATE RETENTION AND POOLING

The Deputy Chief Executive (Corporate Direction) will give a verbal update.

## 8. AUDIT COMMITTEE EFFECTIVENESS TRAINING

## Agenda Item 3

# HINCKLEY AND BOSWORTH BOROUGH COUNCIL FINANCE, AUDIT \& PERFORMANCE COMMITTEE 

29 OCTOBER 2012 AT 6.30 PM

PRESENT: Mr PAS Hall - Chairman Miss DM Taylor - Vice-Chairman<br>Mr JG Bannister, Mrs R Camamile, Mr R Mayne, Mr JS Moore and Mr K Morrell<br>Also in attendance: Mark Watkins (CW Audit Services)<br>Officers in attendance: Katherine Bennett, Julie Kenny and Sanjiv Kohli<br>DECLARATIONS OF INTEREST

No interests were declared at this stage.

## MINUTES OF PREVIOUS MEETING

On the motion of Mrs Camamile, seconded by Mr Mayne it was
RESOLVED - the minutes of the meeting held on 10 September 2012 were confirmed and signed by the Chairman.

## INTERNAL AUDIT PROGRESS REPORT

Mark Watkins of CW Audit Services presented the report to Members. Members requested that a more detailed format be used on future reports and this was agreed.

Areas covered by the audit report were
Housing Repairs - No specific issues or recommendations identified that management are not already aware of and moving towards bringing in line with Council policies. It was suggested that an officer from the Housing Repairs team attend the next meeting of this committee to explain how the service is being improved in line with audit recommendations.

Contract Management (Parks) - The findings confirmed that this area is working in an open and transparent manner.

Risk Management - This review looked at four different control objectives and confirmed that a robust management system is in place.

Training is being undertaken for officers responsible for recommendation tracking.
ANNUAL AUDIT LETTER \& ISA260 UPDATES
Mark Jones of Price Waterhouse Coopers summarised the report and as stated at the last meeting the findings were very positive. The Council are on target to achieve internal controls and use of resources.

It was proposed by Mr Mayne and seconded by Mr Bannister that draft be removed and the document approved for public inspection.

## PROTOCOL INTERNAL AUDIT

Members were presented with the internal/external auditors liaison protocol agreement. The recent change of internal auditors presented an ideal opportunity to refresh the agreement. The joint agreement highlights the shared understanding of effective working practices.

## BUDGET STRATEGY 2013/14

The committee were informed of the setting of the budget strategy for $2013 / 14$. It was reported that until the final settlement from central government is announced the budget setting can only be reported as projected figures.

## 2ND QUARTER TREASURY MANAGEMENT REPORT

Members were informed of the council's treasury management activity during the half year to 30 September 2012. Mr Moore asked if UK banks were to be downgraded how would that affect the council's borrowing strategy. It was reported that if this was the case a report would need to be submitted to Council requesting permission to change the strategy.

## STOCK VALUATION UPDATE

As requested at the last meeting of this committee a concise report of the stock validation exercise undertaken was presented to Members. The data would now be kept up to date and monitored at regular intervals. All departments of the council would be able to feed into the data and both Members and the auditors were in agreement that this was a useful resource for the council.

## UPDATE ON BUSINESS RATE RETENTION AND POOLING

Members were informed that the deadline for submission to the DCLG of a pooling proposal has been extended to 6 November.

## WORK PROGRAMME

It was agreed that the audit committee effectiveness training be undertaken at the 10 December meeting of this committee.

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\text { (The Meeting closed at } 8.05 \mathrm{pm} \text { ) }
$$

## Agenda Item 4



Hinckley \& Bosworth Borough Council

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1. Introduction
nis report summarises the work of Internal Audrer foriod to mian the Committee on progress made in delivering the 2012/13 audit plan
This report summarises the work of Internal Audit for the period to mid November 2012. The purpose of the report is to update rer 2012.

## 2. Progress summary

The agreed internal audit plan for the 2012/13 year totals 255 days. Additional provision of 25 days (relevant proportion to be recharged to partners) was previously reported to this Committee in relation to Leicestershire Revenues \& Benefits Partnership (LRBP) systems. Section 5 provides details of all of the audit assignments included in the 2012/13 year, together with details of the quarter in which the assignments are planned for delivery and an update on progress where assignments have commenced. We have delivered 140 days of work against the plan to mid November 2012, which is in line with our planned profile at this stage of the year.
3. Summary of reviews completed

The following reviews have been completed and final reports agreed with management since the last meeting of this Committee. The tables below set out summaries of the outcomes and any high or medium risk issues raised, and agreed actions to address them.

| Review ${ }^{\text {R }}$ Summary | Summary |  |  | Level of assurance |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Treasury Management <br> This audit aimed to provide as relation to the Council's Treasury Assurance Opinion was provid The individual level of assuran provided below. | This audit aimed to provide assurance on the control objectives set out below in relation to the Council's Treasury Management function and activities. A Significant Assurance Opinion was provided, with 4 low risk level recommendations made. The individual level of assurance for each system control objective reviewed is provided below. |  |  | Limited | Significant |
| Key control objective | Level of Assurance |  |  |  |  |
|  | Full | Significant | Moderate |  |  | No |
| 1. All expenditure on investments is properly authorised and reconciled to the bank. | $\checkmark$ |  |  |  |  |
| 2. Investments are properly accounted for in accordance with current legislation and governing instruments within a written policy agreed by the Council. |  | $\checkmark$ |  |  |  |
| 3. Investment performance and compliance with Strategy and Prudential indicators is effectively monitored. | $\checkmark$ |  |  |  |  |
| 4. The accounting system is such that accurate accounts can be prepared. | $\checkmark$ |  |  |  |  |
| 5. System and control procedures and relevant management reports and other information are kept under regular management review. |  | $\checkmark$ |  |  |  |
| 6. All investment records are physically secure. | $\checkmark$ |  |  |  |  |
| 7. A detailed register of loans is maintained which records interest and repayment terms for all loans. | $\checkmark$ |  |  |  |  |
| 8. Outstanding loans and loans repaid are readily identifiable and regularly reconciled to bank/control accounts. | $\checkmark$ |  |  |  |  |
| 9. All long term borrowing, including PWLB is authorized by the s151 officer or other nominated officer and short-term borrowing is set out in written financial instructions. | $\checkmark$ |  |  |  |  |

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| Review Summary | Summary |  |  | Level of assurance |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Debtors \& Debt Recovery <br> This audit aimed to provide assu relation to Debtors \& Debt Recov was provided, with 3 medium ris Notwithstanding this opinion we be addressed: <br> - there is scope for more regu following initial reminder lette aged debts. <br> The individual level of assurance provided below. | This audit aimed to provide assurance on the control objectives set out below in relation to Debtors \& Debt Recovery arrangements. A Significant Assurance Opinion was provided, with 3 medium risk and 1 low risk recommendation made. Notwithstanding this opinion we also highlighted the following issue which needed to be addressed: <br> - there is scope for more regular and effective progression of sundry debts following initial reminder letters, which would help to tackle the current level of aged debts. <br> The individual level of assurance for each system control objective reviewed is provided below. |  |  | Significant |  |
| Key control objective | Level of Assurance |  |  |  |  |
|  | Full | Significant | Moderate | Limited | No |
| 1. All potential sources of income are identified and investigated to ensure that the organisation receives the maximum income available. | $\checkmark$ |  |  |  |  |
| 2. Debt recording, collection, recovery, and write-off procedures are sufficient to ensure prompt payment and effective collection. |  | $\checkmark$ |  |  |  |
| 3. Adequate and timely management information is generated in respect of past and future income to provide a sound basis for control and decision making. | $\checkmark$ |  |  |  |  |
| 4. Systems and control procedures are kept under regular management supervision and review to maintain internal control, not withstanding changes to systems and personnel. |  | $\checkmark$ |  |  |  |
| 5. There is adequate segregation of duties and the system is secure against unauthorised access, data loss and theft. | $\checkmark$ |  |  |  |  |
| 6. All invoices and receipts are accurately and completely accounted for. | $\checkmark$ |  |  |  |  |

An extract from the audit report setting out the 3 medium risk level issues and management's agreed response is set out in

| Review ${ }^{\text {Sumary }}$ | Summary |  |  | Level of assurance |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Income Management \& Cash Receipting <br> This audit aimed to provide as relation to the Councils manag receipt of cash. A Significant risk and 1 low risk level recom each system control objective | This audit aimed to provide assurance on the control objectives set out below in relation to the Councils management of income and corporate arrangements for receipt of cash. A Significant Assurance Opinion was provided, with 1 medium level risk and 1 low risk level recommendation made. The individual level of assurance for each system control objective reviewed is provided below. |  |  | Significant |  |
| Key control objective | Level of Assurance |  |  |  |  |
|  | Full | Significant | Moderate | Limited | No |
| 1. The organisation has up to date policies and procedures relating to income management and cash receipting |  | $\checkmark$ |  |  |  |
| 2. Robust processes are in place for cash and bank reconciliations | $\checkmark$ |  |  |  |  |
| 3. Processes are in place to ensure the complete, accurate and timely collection/receipt, banking and recording of all cash and cash equivalents due to the organisation |  | $\checkmark$ |  |  |  |
| 4. Adequate physical security measures exist to protect both relevant employees, cash and controlled stationery | $\checkmark$ |  |  |  |  |
| 5. Appropriate insurance arrangements are in place to cover risks relating to income, cash receipts and related staff risks | $\checkmark$ |  |  |  |  |

An extract from the audit report setting out the medium risk level issue and management's agreed response is set out in
Appendix 2 .

| Review Summary | Summary |  |  | Level of assurance |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Creditors This audit aimed to provide assu <br> relation to the Councils manage <br> Opinion was provided, with 1 hig <br> made. The individual level of assur <br> provided below. <br> Notwithstanding this opinion we <br> be resolved: <br>  While management are taking <br> previous year's Internal Aud <br> receipt of invoices for the re <br> continuing. Management's <br>   | This audit aimed to provide assurance on the control objectives set out below in relation to the Councils management of creditor payments. A Significant Assurance Opinion was provided, with 1 high, 2 medium and 1 low risk level recommendations made. The individual level of assurance for each system control objective reviewed is provided below. <br> Notwithstanding this opinion we also highlighted the following issue which needed to be resolved: <br> - While management are taking steps to deal with an issue identified in the previous year's Internal Audit review relating to orders only being raised on receipt of invoices for the relevant good/service, such practices are still continuing. Management's work to deal with this matter is ongoing. |  |  | Significant |  |
| Key control objective | Level of Assurance |  |  |  |  |
|  | Full | Significant | Moderate | Limited | No |
| 1. Requisitions and orders are raised by authorised staff in respect of all goods and services in accordance with Financial Regulations. |  |  | $\checkmark$ |  |  |
| 2. VAT is correctly accounted for and paid in accordance with HMRC rules. | $\checkmark$ |  |  |  |  |
| 3. Payment runs are subject to prior authorisation, independent evidenced review and access to BACS and other payments is restricted to authorised personnel. |  | $\checkmark$ |  |  |  |
| 4. All credit notes are valid, appropriately authorised and processed against the correct supplier at the correct value. | $\checkmark$ |  |  |  |  |
| 5 . Output from the creditors system is complete, accurate and regular and is subject to independent review and monitoring by management. | $\checkmark$ |  |  |  |  |
| 6. Creditor payments systems are adequately documented and staff receive appropriate training. | $\checkmark$ |  |  |  |  |
| 7. Payments are accurate, timely, properly accounted for and only made in respect of authorised invoices and for goods and services received. | $\checkmark$ |  |  |  |  |
| 8. Any additions or changes to creditors' standing data are appropriately authorised and independently reviewed. |  | $\checkmark$ |  |  |  |
| 9. The system is protected against unauthorised access/ processing and is secure against loss or damage of data. | $\checkmark$ |  |  |  |  |

An extract from the audit report setting out the 1 high and 2 medium risk level issues and management's agreed response is set out in Appendix 3.
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The following reviews were completed prior to the previous meeting of this Committee and reported as part of our progress report at that time, however you asked us to provide further detail on these reviews equivalent to that for the above reviews re any high and medium risk issues raised, and this is set out below and in the Appendices referred to:


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| Review | Summary |  |  |  |  | Level of assurance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Contract Management (Parks) | This audit examined the arrangements for letting and managing Parks and Open Spaces contracts. A Significant Assurance Opinion was provided, with 2 medium level recommendations made. The individual level of assurance for each system control objective reviewed is provided below. |  |  |  |  | Significant |
| System control objective |  | Level of Assurance |  |  |  |  |
|  |  | Full | Significant | Moderate | Limited | No |
| 1. Parks and Open Spaces contracts are tendered in accordance with the Council's Standing Orders and Financial Instructions. |  |  | $\checkmark$ |  |  |  |
| 2. Successful contractors are selected in a fair and transparent manner. |  |  | $\checkmark$ |  |  |  |
| 3. Contracts are subject to ongoing monitoring to ensure proper delivery of goods and services in accordance with an agreed specification. |  | $\checkmark$ |  |  |  |  |

An extract from the audit report setting out the 2 medium risk level issues and management's agreed response is set out in Appendix 5.

| Review ${ }^{\text {Summary }}$ | Summary |  |  |  | Level of assurance |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Risk Management This audit examined the overa <br> risk management arrangemen <br> with 2 medium level and 4 low <br> of assurance for each system | This audit examined the overall control framework in place regarding the Council's risk management arrangements. A Significant Assurance Opinion was provided, with 2 medium level and 4 low level recommendations made. The individual level of assurance for each system control objective reviewed is provided below. |  |  |  | Significant |
| System control objective | Level of Assurance |  |  |  |  |
|  | Full | Significant | Moderate | Limited | No |
| 1. All services have developed risk registers which comply with Council guidance and Policy/Strategy and link to delivery of corporate/service plan objectives. |  | $\checkmark$ |  |  |  |
| 2. Controls mitigating risks and necessary further management action plans to address risks have been identified and documented within risk registers. | $\checkmark$ |  |  |  |  |
| 3. Risk registers are reviewed and updated in a timely fashion. |  | $\checkmark$ |  |  |  |
| 4. Robust reporting arrangements are in place to ensure risk registers inform corporate and Committee reporting and that strategic and service risk registers inform each other. |  | $\checkmark$ |  |  |  |

An extract from the audit report setting out the 2 medium risk level issues and management's agreed response is set out in
Appendix 6 .
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## 4. Recommendation tracking

 CW Audit Services has recently implemented a system for tracking the actioning of agreed Internal Audit recommendations, as a management assurance tool for the Council and specifically this Committee. Managers are responsible for updating actions taken and other key information directly on the system. The first update for the Committee is provided below. This refers to all actions agreed and due by 31/10/12 in relation to audit reports issued in the current year up to mid-November, and any remaining legacy actions carried forward from reviews carried out by the previous Internal Audit provider. These latter issues have been referred to specifically in previous reports to this Committee at the end of 2011/12.The first table below represents the status of agreed actions due to be implemented by $31 / 10 / 2012$, the second table the age of the outstanding recommendations (based on the date due for implementation). The status shown is as advised by the relevant manager/Head of Service and does not imply that Internal Audit have verified the status.

| Summary | 1 <br> Critical | $\mathbf{2}$ <br> High | 3 <br> Medium | 4 <br> Low | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Due by $31 / 10 / 2012$ | - | - | 12 | 6 | 18 |
| Implemented | - | - | 6 | 5 | 11 |
| Closed (effectively implemented or system changed) | - | - | - | - | - |
| In progress but not complete | - | - | 1 | 1 | 2 |
| Outstanding (not started) | - | - | 5 | - | 5 |


| Time overdue for actions o/s or not complete | $\begin{gathered} 1 \\ \text { Critical } \end{gathered}$ | $\stackrel{2}{\text { High }}$ | $3$ <br> Medium | $\begin{gathered} 4 \\ \text { Low } \end{gathered}$ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Less than 3 months | - | - | 4 | - | 4 |
| 3-6 months | - | - | - | - | - |

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| Time overdue for actions o/s or not complete | $1$ <br> Critical | $\stackrel{2}{\text { High }}$ | $3$ <br> Medium | $\begin{gathered} 4 \\ \text { Low } \end{gathered}$ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Greater than 6 months | - | - | 2 | 1 | 3 |
| Total | - | - | 6 | 1 | 7 |
| The 3 issues more than 6 months overdue relate to matters agreed following audits in 2011/12 on Homelessness Regulations, and we are advised that these are in progress or planned to be dealt with. Further information can be required. |  |  |  |  |  |

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5. 2012/13 Internal audit plan

| Description of audit | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Current Status | Assurance level |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Budgetary Control |  |  |  | $\checkmark$ | Timing and high level scope <br> discussed |  |
| Main Accounting |  |  | $\checkmark$ |  | Final report issued |  |
| Capital Accounting |  |  |  | $\checkmark$ | Timing and high level scope <br> discussed |  |
| Council Tax (see note above re LRBP) |  |  | $\checkmark$ |  | Work underway |  |
| Business Rates (see note above re LRBP) |  |  | $\checkmark$ |  | Work underway |  |
| Benefits (see note above re LRBP) |  |  | $\checkmark$ |  | Work underway |  |
| Benefit Fraud Investigation ( joint review <br> with OWBC) |  |  | $\checkmark$ |  | Draft report imminent |  |
| Creditors |  |  | $\checkmark$ |  | Final report issued | Significant |
| Debtors |  |  | $\checkmark$ |  | Final report issued | Significant |
| Treasury Management |  |  | $\checkmark$ |  | Final report issued | Significant |
| Income Management \& Cash Receipting |  |  | $\checkmark$ |  | Final report issued | Significant |
| Corporate <br> conduct) |  |  |  |  |  |  |

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| Description of audit | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Current Status | Assurance level |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Risk Management |  | $\checkmark$ |  |  | Final report issued | Significant |
| Customer Services (reception) |  |  | $\checkmark$ | $\checkmark$ | Work underway |  |
| Anti-Fraud \& Corruption |  | $\checkmark$ |  |  | Draft report imminent |  |
| Payroll \& Expenses |  |  | $\checkmark$ |  | Scoping review |  |
| Legal Services (IT audit - case management system) |  |  | $\checkmark$ |  | Work underway |  |
| Allocations - Choice Based Lettings | $\checkmark$ |  |  |  | Final report issued | Full |
| Housing Rents |  |  | $\checkmark$ |  | Work underway |  |
| Tenant Scrutiny |  |  |  | $\checkmark$ |  |  |
| Sheltered Housing |  |  |  | $\checkmark$ |  |  |
| Argents Mead |  |  |  | $\checkmark$ |  |  |
| Town Centre Regeneration (joint review with Oadby \& Wigston) |  |  |  | $\checkmark$ |  |  |
| Housing Repairs |  | $\checkmark$ |  |  | Final report issued | Significant |
| Fuel Controls |  | $\checkmark$ |  |  | Draft report issued |  |

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| Description of audit | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Current Status |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Contract Management (Grounds <br> Maintenance) | $\checkmark$ |  |  |  | Final report issued |
| Recommendation Tracking |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | Ongoing throughout year |
| Follow Up Reviews |  |  |  |  | Timing and coverage to be <br> agreed |
|  <br> Annual Report | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | Ongoing throughout year |
| Audit Committee/External Audit/Senior <br> Team meetings | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | Ongoing throughout year |
| Contract Management \& ad hoc advice | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | Ongoing throughout year |

## Debtors \& Debt Recovery

System Control Objective 2: Debt recording, collection, recovery, and write-off procedures are sufficient to ensure prompt payment and effective collection.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2.1 - Recovery action | Although the Council has an automated process for sending out reminder letters when sundry debt becomes overdue by 14 and 28 days, beyond this not all sundry debt appears to be chased effectively. Sample testing identified cases where no recovery action had been taken since 2011 and as such the debt remained outstanding. <br> In addition it was noted that limited use is being made of the notes functionality within Civica to record what recovery action is being taken in regards to sundry debt. | If sundry debt is not chased in a timely manner there is less likelihood of collection. | 3 | Management should ensure that all sundry debt appearing upon monthly arrears reports is regularly followed up and chased with notes of actions being taken recorded upon Civica. | We accept that evidence of debt chasing was not available for all of the sample tested. The notes facility within Civica will be used to record all debt recovery activity although this functionality is limited as it cannot be reported upon. | Julie Kenny | $\begin{aligned} & \hline \text { December } \\ & 2012 \end{aligned}$ |
| 2.2 - Debt Collection Agents | At present the Council does not enlist the services of third party debt collection agents for chasing of overdue sundry debt. At the time of the review, management were in the process of reviewing the feasibility of implementing such arrangements for certain types of debt but further work was needed to establish exact requirements. | Level of debt recovered is not being maximised. | 3 | Management should consider enlisting the support of debt collection agents to chase certain categories of overdue debt such as those relating to industrial units, market stalls, licensing and building control etc, prior to considering court proceedings or debt write off. | This was already underway at the time of the review. | Julie Kenny | $\begin{aligned} & \text { December } \\ & 2012 \end{aligned}$ |

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System Control Objective 4: Systems and control procedures are kept under regular management supervision and review to maintain internal control, not withstanding changes to systems and personnel.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |
| 4.1-Aged debt | The value of total sundry debt as at the end of September 2012 stands at $£ 1,128,569$ and over $18 \%$ of this is over 120 days old. In addition there appears to be an increasing number of invoices that are 90 days or over with an increase from 319 in January 2011 to 576 as at the end of September 2012. This coupled with the recent change in staffing responsible for debt recovery will need to be closely monitored to ensure position does not deteriorate and actions are taken to reduce aged debt. | The profile of aged debt is increasing and if not recoverable could lead to significant write off in future. | 3 | Management will need to keep a close eye on level of sundry aged debt and introduce further measures to tackle this. The impact of recent changes to debtor team will also need to be closely monitored to ensure the aged debtor position does not worsen as a result. | Accepted, however, the value and profile of debt can change significantly at any one point in time. The debt must be reviewed against the type of debt and managed accordingly. | Julie Kenny | $\begin{aligned} & \text { December } \\ & 2012 \end{aligned}$ |

Income Management \& Cash Receipting
System Control Objective 3: Processes are in place to ensure the complete, accurate and timely collection/receipt, banking and recording of all cash and cash equivalents due to the organisation

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3.1 - Refunds | Currently ad-hoc refunds made by cashiers are processed through a chip and pin machine based upon verbal instruction from Council staff and the customer advising of credit/debit card details. Although a log of all refunds is kept, there is no evidence on file within Finance to support the validity and accuracy of the transaction. | Refunds could be made without appropriate justification or for incorrect amounts. | 3 | Prior to processing refunds through the chip and pin machine it would be prudent to obtain confirmation from the officer requesting the refund detailing value and reason prior to processing and a copy of the instruction retained on file. It is appreciated that this may not always be possible for pest control refunds which are often requested whilst the officer is out on site, but confirmation could be obtained retrospectively in these cases. | Accepted | Julie Kenny | November $2012$ |

Creditors
System Control Objective 1: Requisitions and orders are raised by authorised staff in respect of all goods and services in accordance with Financial Regulations.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 - Tenders / Quotations | Testing of a sample of 20 transactions that required either formal tender or quotations to be obtained as per Financial Regulations identified one case where the quotes provided to support the transaction dated back to Jan 2011, whereas the order was raised in June 2012. | Non compliance with Financial Regulations and value for money may not have been obtained. | 3 | In order to demonstrate continued value for money previously obtained quotations should not be used to justify future purchases unless items required are similar and only a short time has elapsed since obtaining original quotes. | Accepted. Staff involved in procurement will be reminded of the relevant procedures and practices. | Julie Kenny | $\begin{aligned} & \hline \text { December } \\ & 2012 \end{aligned}$ |


| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.2 - Invoices without orders | During our testing we identified that on a number of occasions (11 of the 30 transactions we tested) orders are being raised retrospectively on Civica ie after invoices have been received. This weakness was also highlighted in the prior year's review and since then action has been taken in the form of a quarterly report being submitted to COB highlighting non compliances within their departments so that management can take appropriate action. This ongoing management action should help to mitigate somewhat the risk of this control weakness in that such transactions are identified and reviewed. | Expenditure is committed without appropriate approval being given. | 2 | Management should continue to review cases where orders are being raised retrospectively and evaluate whether improvements are being made following introduction of the report to COB members. If no improvement is made then consideration should be given to bringing to account those officers responsible for non compliance with Financial Regulations. | Agreed. Will continue to monitor and a further report will be presented to COB. | Julie Kenny | March 2013 |

 independently reviewed.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8.1 - <br> Segregation of duties | A member of the finance team with responsibility for processing amendments to the creditor master file also on occasion will carry out creditor processing along with generating payment runs. The officer responsible for generating payment runs also has a responsibility to review changes to the supplier masterfile and as such a lack of segregation exits. We accept that the small size of the team prevents an ideal level of segregation; the key minimum control is that changes to the masterfile are demonstrably independently | Reduced assurance that controls to detect possible fraud or error are operated. | 3 | Amendments to the supplier masterfile should be independently reviewed and a record of this review retained as evidence. | Independent review of the creditor control report check will be recorded through a signed note on the BACS payment report. | Julie Kenny | Immediate (from 30 Oct 2012) |

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| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | reviewed to ensure their suitability. At present this review is not documented. <br> In addition our testing of amendments made to the supplier masterfile identified an instance where a supplier's bank details had been amended based upon details recorded upon an invoice, without any confirmation checks being performed to verify the change with the supplier. | Lack of suitable check with supplier could allow fraudulent amendment to bank details. |  | In all cases where amendments are made to supplier bank details these should be confirmed with the supplier on known contact details (eg known address/telephone number) prior to updating. | Accepted. | Julie Kenny. | November $2012$ |

Housing Responsive Repairs

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 - Policy and Procedures | Although housing repair procedures exist, housing repairs staff we dealt with during the audit were not aware of or able to access these; they were not kept in an easily accessible central location. | An inconsistent approach may be taken in the absence of procedural guidelines. | 3 | Management should ensure that all staff are made aware of housing repair procedures, they are readily accessible, and that these are adhered to. | Procedures have been placed on the Intranet for everyone to access and the matter has been raised at the team meeting. | Ian Parsons | $\begin{aligned} & \text { September } \\ & 2012 \end{aligned}$ |
| 1.2-Tenant Recharge Policy | There is currently no formal policy in place to recharge tenants for repairs that have arisen due to their negligence. <br> It is understood consideration is being given to including reference to tenant recharges in the updated conditions of tenancy, which would require policy agreement by members. | Costs incurred undertaking repairs due to tenant negligence are being paid by the Council. | 3 | The Council should consider introducing a tenant recharge policy that holds tenants accountable for the cost of repairs that have arisen through their negligence and ensure that processes are in place to enforce this. | A Recharge Policy will be introduced as part of the revised conditions of tenancy. | Ian Parsons | $\begin{aligned} & \text { November } \\ & 2012 \end{aligned}$ |

System Control Objective 2: Responsive repair requests are properly recorded and assessed to ensure that they are valid.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2.1 - Repairs administration | The administrative processes around repairs and maintenance appear to be very labour intensive and due to the amount of manual input could be prone to inputting errors. This is especially so for raising work tickets, processing variations, inputting completion and timesheet data along with the cost of any materials used. <br> The Council is in the process of procuring a system of hand held devices, which once implemented should remove much of the administrative burden from the team. | Inefficient processing of repairs and manual intervention increases risks of inputting errors. | 3 | The Council should ensure that when implementing hand held devices, it automates as many processes as possible in order to reduce current administrative burden and improve overall efficiency. | The new Orchard Direct Works Module has been procured to assist with streamlining processes. Once in place, this should reduce the amount of manual processes as handheld devices will be used by engineers to receive and complete jobs. | Ian Parsons | April 2013. |

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System Control Objective 3: There are appropriately detailed records kept to demonstrate that all repairs are delivered in a prompt and cost effective manner to a satisfactory standard of quality.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3.1 - <br> Performance management | Currently there is very little performance management information being routinely produced and reported upon in relation to the performance and quality of work delivered by the housing repairs section. It is understood that this has partly been due to problems in obtaining reliable and accurate information when running Business Objects reports. <br> The Principal Housing Repairs Officer has been tasked with producing reports from August 2012. | Service standards could deteriorate if performance is not effectively being monitored and reported upon. | 3 | Management should ensure that performance targets are set for the housing repairs function and these are regularly monitored and reported upon. <br> In addition consideration should be given to monitoring and reporting upon the performance of contractors separately. | Regular performance management information needs to be widened to cover the major aspects of the service. Currently customer satisfaction information is collected and recorded. The Principal Housing Repairs Officer will ensure regular updating of information on the Council's TEN | Ian Parsons | $\begin{aligned} & \text { September } \\ & 2012 \end{aligned}$ |
| 3.2 - Contractor Market Testing | The Housing repairs team estimates that during 2012/13 it will sub contract around $20 \%$ of its work to specialist preferred contractors. For the first quarter of 2012/13 it will have allocated work in excess of $£ 85 \mathrm{k}$ in total to these contractors. Just over half of this amount has been spent with a roofing contractor that was market tested as part of planned maintenance works. <br> In addition some contractors have agreed to use the same schedule of rates as those used by the in house maintenance team. <br> However, not all contractors have recently been market tested or agreed to use the schedule of rates. | The housing repairs team cannot demonstrate it is obtaining VFM from all of its preferred contractors. | 3 | The Housing repairs team should ensure that it has market tested its key preferred contractors to ensure that it is obtaining VFM in relation to the work they perform. | Sub-contractors used have been part of a competitive evaluation for planned major works. A review of Contractors used, and the associated spend, will take place to further ensure value for money is achieved. | Ian Parsons | $\begin{aligned} & \text { January } \\ & 2013 . \end{aligned}$ |

[^6]| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |
| $\begin{aligned} & 3.3 \text { - Housing } \\ & \text { repairs (in } \\ & \underline{\text { house) }} \end{aligned}$ | During testing of a sample of 10 housing repair jobs performed by the in house maintenance team the following points were noted: <br> - 3 instances where the priority rating for a day works job had not been amended and as such it was incorrectly flagged; <br> - 2 cases where the time entered onto Orchard for undertaking work did not agree back to timesheets; <br> - an instance where a priority 3 job had not been completed to target and took an additional 4 days to complete; <br> - in 1 case a post inspection had been performed almost 3 months after the completion of the job; and <br> - 1 case where the practical completion date recorded upon Orchard was a day earlier than actual. | If data is not accurately recorded within Orchard this could distort the accuracy of performance monitoring reports. In addition delay in performing post inspections could lead to sub standard work not being identified promptly and action taken to address. | 3 | a) The housing repairs team should ensure that data is being accurately recorded upon Orchard for all work performed <br> b) Every effort should be made to ensure jobs are completed to target <br> c) Post inspections should be promptly performed. | These type of errors will be reduced when the new Direct Works System is introduced. Until then, random checks of data quality will take place. <br> Performance indicators will be regularly monitored to measure performance against job completions targets. | Ian Parsons <br> Ian Parsons <br> Ian Parsons | September 2012 <br> September 2012 <br> September 2012 |
| 3.4 - Housing repairs (contractor) | During testing of a sample of 10 housing repair jobs allocated to contractors the following points were noted: <br> - all work issued to contractors was set up on a nil cost basis within Orchard. It is formally authorised as a variance once work is completed and being invoiced, although a quotation is normally obtained for larger works; | Value for money may not be obtained and payment of invoices is delayed. | 3 | a) Management should review the total value of expenditure on contractors to ensure that the council is obtaining value for money in respect of their services. <br> b) Contractor performance should be monitored and reported upon <br> c) Every effort should be made to ensure post | A review of Contractors used, and the associated spend, will take place to ensure value for money. <br> These type of errors will be reduced when the new Direct Works System is introduced. Until then, random checks of data quality | Ian Parsons <br> Ian Parsons | January 2013. <br> September 2012 |

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| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |
|  | - on 1 occasion the job was not completed by the target date. This was a priority 4 job that was completed a week later than anticipated; and <br> - although an internal target has been set to complete post inspections within 5 days of receipt of invoice, we noted 3 occasions where this was not achieved. However, in all cases inspections were performed prior to invoices being passed for payment. |  |  | inspections are completed in a timely manner. | will take place. |  |  |
| 3.5 - Delay in completion status of repairs | The housing repairs team is unable to close jobs promptly as there is up to a 6 week delay between materials being purchased to complete works and the actual invoice being received from Procurement For Housing. As such costs cannot be accurately allocated and jobs closed until all materials costs are known and Orchard has been updated. <br> At the time of this review (start of July 2012) the team were still closing down April 2012 repairs. <br> Although advice notes are obtained when materials are signed for and collected, these do not detail the cost of the items and as such cannot be used to input the materials costs. | Until jobs are closed amendments can be made that could distort reporting. | 3 | a) The housing repairs team should ensure that it is able to clear the back log of jobs that need to be flagged as ready for invoice and look at other options for closing jobs promptly. <br> b) Discussions should be held with relevant suppliers to seek inclusion of the cost of materials on their advice notes, as this would allow for Orchard to be updated with actual costs on a timely basis. | The backlog of jobs that need to be completed has been reduced. <br> Discussions will take place with suppliers to see if timescales can be improved. | Ian Parsons <br> Ian Parsons | September 2012 |

System Control Objective 4: Housing repair costs are effectively controlled in accordance with an agreed budget and are accurately recorded in the financial ledger

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4.1- Leasehold property recharges | During testing of repairs made to a sample of 20 sold or leasehold properties an instance was noted where roofing repair work had been performed to a leasehold property (117 Brookside) in 2011/12, but no recharge had been made in relation to this. The total cost of the repair was $£ 320$, of which the leaseholder would be expected to pay the full amount or a proportion of it if other property also benefited from the repair. | The Council is incurring costs that it is not liable for. | 3 | a) Management should ensure that the cost of work incurred upon leasehold property is being captured within reports from Orchard so that necessary recharges are made. <br> b) Action should be taken to recharge the cost referred to in this case to the relevant leaseholder. | This practice should be in place and the situation will be monitored. <br> An invoice will be raised to recoup the costs of works carried out. The procedure has been reissued for clarity. | Ian Parsons <br> Ian Parsons | September 2012 <br> September 2012 |
| $\begin{aligned} & \frac{4.2-\text { Monthly }}{\text { Management }} \\ & \hline \text { Reporting } \end{aligned}$ | Due to the delay in getting invoices and material cost information, jobs cannot be closed promptly and data transferred through the weekly interface between Orchard and Civica (Financial Ledger) and as such a delay of at least 6 weeks is usually encountered. This has had an impact upon the subsequent management accounts that are produced from Civica as there is a considerable amount of work in progress (WIP) upon the Orchard system that has not always been reflected in monthly reports for housing repairs. Work is currently ongoing to obtain accurate WIP information from Orchard that can subsequently be used when compiling management accounts for July 2012 onwards. | Performance against budget is not accurately reflected within management accounts. | 3 | Management should ensure that monthly budget reports for housing repairs are as accurate as possible and include all costs incurred to date along with the income generated by the in-house repairs team up to the date of preparation. | Joint work will take place between the service and finance to provide up to date and accurate financial information. | Ian Parsons / Katherine Bennett | November 2012 |

[^7]Contract Management - Parks \& Open Spaces

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 Tendering \& Quotation Receipts | Formal receipts are not issued for competitive quotations submitted electronically. | Bidders may perceive that their quotations have not been received or assessed competitively along with other quotations. | 3 | Quotation bids received electronically should be formally receipted and a confirmation issued to the bidder. | Agreed, this will be put in place. | Caroline Roffey, Public Spaces Manager | $\begin{gathered} \text { September } \\ 2012 \end{gathered}$ |

System Control Objective 2:- Successful contractors are selected in a fair and transparent manner.


CW Audit Services
Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012
Risk Management
System Control Objective 3: Risk registers are reviewed and updated in a timely fashion.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3.1 Risk Identification | Although the Risk Management Strategy sets out the key risk categories to be considered when identifying risks, there is no evidence of robust processes in place to ensure that these are taken into consideration during the annual Service Improvement Planning process. Discussions with various service managers revealed differing approaches are being used to identify risks. | Risks may be missed and therefore not managed appropriately. | 3 | Processes should be introduced to ensure that risk identification is robust and consistent across the Council. Consideration should be given to reestablishing the annual process whereby corporate services facilitated risk brainstorming sessions. | In order to ensure consistency Corporate Services will ensure that during the service improvement process a systematic approach to assessing and identifying risks for each action is used. This will lead to the ability to complete the additional column in the SIP | Louisa Horton | April 2013 |

System Control Objective 4: Robust reporting arrangements are in place to ensure risk registers inform corporate and Committee reporting and that Strategic and service risk registers inform each other.

| Expected Control | Audit Finding | Risk | Risk Ranking | Recommendation | Response | Who | When |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4.1 Committee Reports | Although the template used to produce all committee reports includes a "Risk Implications" section which prompts authors to ensure that risks are captured on project, service or corporate risk registers, no evidence was seen that there is a robust process in place to ensure that this happens in practice. Some service managers consulted agreed that this was not necessarily always the case. | Risks may not be managed | 3 | A process should be developed to ensure that all applicable risks identified on reports to committees and groups are linked back to the risk registers. | A manual system involving officers in corporate services will commence this process, to ensure that the risks identified in reports feed into service risk registers. At first this will be prompts and lead to embedding the process as standard | Louisa Horton | Immediate |

## Agenda Item 5

FINANCE, AUDIT AND PERFORMANCE COMMITTEE-10 DECEMBER 2012
REPORT OF THE DEPUTY CHIEF EXECUTIVE (CORPORATE DIRECTION)
RE: CAPITAL PROGRAMME 2012/2013 TO 2015/16

## 1. PURPOSE OF REPORT

1.1 To consider the Capital Programme for the years 2012/13 to 2014/15.

## 2. RECOMMENDATIONS

2.1 That the Committee consider the proposed Capital Programme for the years 2012/13 to 2015/16 ahead of submission to Council.

## 3. BACKGROUND

3.1 Requests for capital projects have been submitted by project officers and reflect outcomes from the officers Capital Forum Group. The attached programme in Appendix A assumes a virtual standstill position on schemes for future years. Projects have been re-profiled in line with the latest spending and external funding forecasts.
3.2 The pressure on future funding of the capital programme and the depletion of reserves and has been raised with members and reported to Council.
3.3 The programme assumes sites which have been recommended for sale by the Strategic Asset Management Group are sold between 13/14 to 15/16
3.4 Within the current financial year there may be an under spend on Private Sector Housing on minor and major works of around $£ 50,000$. Cases are now reported trough the Papworth Trust instead of the "Care of Repair Agency". It is hoped that the time taken between approving grants and works being undertaken will reduce. Additionally Papworth will be paid on percentage basis per case. It is therefore anticipated that the referrals will be processed more efficiently. The DFG budget has therefore been adjusted to reflect this.
3.5 The HRA capital programme has been based on the HRA Business plan and the outcomes of the stock condition survey. The current profile of the stock condition survey is being reviewed to take into account work that has already been completed as part of the $11 / 12$ programme. Additional schemes may be considered following the results of the tenant consultation on HRA spend.
3.6 The programme includes the capital cost of the new leisure centre. This has been estimated at $£ 7,500,000$ (the "essential" scheme). Short term financing arrangements will have to be put in place to cover capital costs before funding is obtained from the sale of current Leisure Centre site receipts form the Bus Station Development.
3.7 It should be noted that at the request of members, the "Members IT" capital project has been removed from the proposed programme.

### 4.0 Programme to 2016-17 - Funding Implications

4.1 The estimated impact of the proposed programme on the Capital Receipts reserve is summarised in Table 1. Based on Current expenditure proposals the reserve will be fully utilised in 2014/15. Receipts assumptions are based on the following:

- Right to buy sales of $£ 100,000$ per annum;
- Disposal of the current depot site in March 2014 for $£ 2,250,000$;
- A receipt of $£ 1,800,000$ for the current leisure centre site in 2015/16; and
- Bus Station Development receipts of $£ 2,750,000$ phased between 2014/15 and 2016/17.


## Table 1

|  | 2012/13 | 2013/14 | 2014/15 | 2015/16 |
| :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's |
| Opening Bal | 1,049 | 449 | 1,591 | 0 |
| Receipts | 2,400 | 2,646 | 1,795 | 1,900 |
| Funding used | 3,000 | 1,504 | 3,386 | 0 |
| Debt Repayment | 0 | 0 | 0 | 1,900 |
| Cl (Bal) | 449 | 1,591 | 0 | 0 |

4.2 Due to the phasing of capital receipts, additional short term borrowing of $£ 2,514,000$ will be needed to fund the current programme. This will have to be repaid in 2015/16 and 2016/17. The cost of this borrowing (based on current rates) is estimated to be $£ 25,000$ in $2014 / 15$ and $£ 88,000$ in $2016 / 17$.

### 5.0 New Bids

5.1 The following new capital bids were received as part of the budget setting process:-
A. Wheeled Bins

Supply of containers for new properties built for SUE's at Burwell and Earl Shelton in accordance with the April 2012 trajectory. If development takes place the gross costs are estimated to be $£ 37,924$ between 2013/14 and $2015 / 16$. Potentially this could be funded from capital reserves.
B. Parks and Open Spaces

Upgrade Parks and Open Spaces from agreed s106 contributions. Associated maintenance costs excluding inflation have also been earmarked for 20 years.

The estimated capital costs are summarised below:-

| Description | $\mathbf{£ 0 0 0 ' s}$ <br> $\mathbf{2 0 1 3 / 1 4}$ | $\mathbf{£ 0 0 0} \mathbf{s}$ <br> $\mathbf{2 0 1 4 / 1 5}$ | $\mathbf{£ 0 0 0} \mathbf{s}$ <br> $\mathbf{2 0 1 5 / 1 6}$ | $\mathbf{£ 0 0 0 ' s}$ <br> Total |
| :--- | :---: | :---: | :---: | ---: |
| Queens Park - Site improvements | 0 | 0 | 16 | 16 |
| Clarendon - Creating a community park | 0 | 5 | 27 | 32 |
| Richmond - Play area improvements | 0 | 20 | 0 | 20 |
| Preston Way - Play area and other site <br> improvements | 51 | 0 | 0 | 51 |
| Waterside - Site improvements (subject to <br> adoption) | 0 | 1 | 0 | 1 |
| Hollycroft - Landscaping | 3 | 0 | 0 | 3 |
| Brodick Rd and Langdale Landscaping | 2 | 0 | 0 | 2 |
| Derby Rd New play area | 3 | 7 | 0 | 10 |
|  | $\mathbf{5 9}$ | $\mathbf{3 3}$ | $\mathbf{4 3}$ | $\mathbf{1 3 5}$ |

### 6.0 Financial Implications (IB)

6.1 Capital resourcing and borrowing implications arising from this report will be reflected within the Medium Term Financial Strategy and the Prudential Code (Treasury Management) report.

## General Fund

6.2 The additional cost of borrowing in $2013 / 14$ will be $£ 52,890$ (MRP of $£ 25,550$ and estimated interest of $£ 27,340$ ).
6.3 If capital receipts are not realised, additional borrowing costs will be incurred. Alternately the current programme will need to be reduced. The estimated use of reserves included within the programme are as follows:-

|  | Current <br> Bal <br> $£ 00 ' s$ | yr <br> $12 / 13$ <br> $£ 000 ' s$ | yr <br> $13 / 14$ <br> $£ 000 ' s$ | yr 14/15 <br> $£ 000 ' s$ | Total <br> $£ 000 ' s$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  | 0 |
| Commutation \& Feasibility | -288 | 100 | 0 | -188 |  |
| Reserve | -225 | 75 | 0 | 0 | -150 |
| Special Expenses Reserve | -622 | 339 | 0 | 0 | -283 |
| Relocation Reserve | $-1,059$ | 100 | 900 | 0 | -59 |
| Leisure | -254 | 41 | 0 | 0 | -213 |
| ICT Reserve | -243 | 15 | 26 | 32 | -170 |
| Waste Management Reserve | -50 | 14 | 0 | 0 | -36 |
| Grounds Maintenance | $-2,741$ | 684 | 926 | 32 | $-1,099$ |

## HRA Capital

6.5 Funding for the HRA capital programme will be met form the HRA Major Repairs Reserve. The position allows the full balance of the "Regeneration Reserve" and headroom under self financing to remain available for other schemes.

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### 7.0 Legal Implications (AB)

7.1 None arising directly from the report.

### 8.0 Corporate Plan Implications

8.1 The report provides a refresh of the Council's rolling Capital Programme. Any item included in the programme has to contribute to the achievement of the Council's vision, as set out in the Corporate Performance Plan.

### 9.0 Consultation

9.1 Expenditure proposals contained within this report have been submitted after officer consultation. Appropriate consultation with relevant stakeholders takes place before commencement of individual projects.

### 10.0 Risk Management

10.1 It is the Council's policy to proactively identify and manage significant risks which may prevent delivery of business objectives.
10.2 It is not possible to eliminate or manage all risks all of the time and risks will remain which have not been identified. However, it is the officer's opinion based on the information available, that the significant risks associated with this decision/project have been identified, assessed and that controls are in place to manage them effectively.

| Management of Significant (Net Red) Risks |  |  |  |
| :--- | :--- | :--- | :---: |
| Risk Description | Mitigating actions | Owner |  |
| If the schemes were not <br> implemented this would impact <br> on Service Delivery. It would <br> also mean an inability to meet <br> corporate plan objectives and <br> have an impact on the <br> reputation of the Council. | Projects are to be managed <br> through an officer capital forum <br> group and reported to SLB on a <br> quarterly basis. Monthly financial <br> monitoring statements are <br> provided to project officers and <br> the programme will now be <br> reviewed twice a year. | Individual Project <br> Officers/ Capital Forum |  |
| The risk of external funding not <br> being granted. This would result <br> in additional borrowing costs in <br> the short term if funding is <br> delayed or long term if funding <br> is withdrawn. | Six monthly review of capital <br> programme would mean that it is <br> easier to switch resources. | Project Officer / <br> Accountancy section |  |
| Risk of Capital Receipts not <br> being realised. | The Executive approve the <br> disposal of surplus assets as <br> recommended by the Asset <br> Management Strategy Group | Estates and Asset <br> Manager/Deputy Chief <br> Executive (Corporate <br> Direction) |  |

### 11.0 Knowing Your Community - Equality and Rural Implications

11.1 The programme contains schemes which will assist in equality and rural development. Equality and rural issues are considered separately for each project.

## 12. Corporate Implications

12.1 The Council has an agreed corporate approach to project management. This approach has been developed in collaboration with the Leicestershire and Rutland Improvement Partnership. This approach ensures that a consistent and coherent approach is applied across the Council (and across the county).
12.2 By submitting this report, the report author has taken the following into account:

- Community Safety implications
- Environmental implications
- ICT implications
- Asset Management implications
- Human Resources implications
- Planning Implications
- Voluntary Sector

Background Papers: Capital Estimates 12/13-15/16
Contact Officer: Ilyas Bham ext. 5924
Lead Member: Cllr KWP Lynch

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## CAPITAL ESTIMATES 2011-2012 to 2014-2015 SUMMARY

Appendix A

|  | TOTAL COST | $\begin{array}{r} \text { ESTIMATE } \\ 2012-13 \end{array}$ | $\begin{array}{r} \text { ESTIMATE } \\ 2013-14 \end{array}$ | $\begin{array}{r} \text { ESTIMATE } \\ 2014-15 \end{array}$ | ESTIMATE 2015-16 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $£$ |  |  |  |  |
| SECTION 1 (Leisure and Environment) | 8,699,627 | 651,627 | 2,230,000 | 5,606,000 | 212,000 |
| SECTION 2 (Planning) | 1,982,640 | 1,719,400 | 153,245 | 43,943 | 66,052 |
| SECTION 3 (Central Services) | 1,672,951 | 1,552,951 | 70,000 | 40,000 | 10,000 |
| Housing (General Fund) | 2,118,311 | 632,261 | 561,350 | 462,350 | 462,350 |
| Sub-Total General Fund | 14,473,529 | 4,556,239 | 3,014,595 | 6,152,293 | 750,402 |
| Resources: Capital Receipts | 3,903,802 | 3,000,000 | 403,802 | 500,000 | 0 |
| Supported Borrowing GF | 426,400 | 106,600 | 106,600 | 106,600 | 106,600 |
| Unsupported Borrowing GF | 2,001,856 | 781,168 | 489,193 | 119,693 | 611,802 |
| Leisure Centre Reserve | 1,000,000 | 100,000 | 900,000 | 0 | 0 |
| Leisure Centre Cap Rec | 2,200,000 | 0 | 1,100,000 | 1,100,000 | 0 |
| Leisure Centre Temporary Financing | 4,300,000 | 0 | 0 | 4,300,000 | 0 |
| Contribution from reserves GF | 641,471 | 568,471 | 15,000 | 26,000 | 32,000 |
| Contribution from reserves HRA | - | 0 | 0 | 0 | 0 |
|  | 14,473,529 | 4,556,239 | 3,014,595 | 6,152,293 | 750,402 |

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## SECTION 1

Parish \& Community Initiatives Grants Total Annual Expenditure(ALL HBBC)

## Parks Major works

Total Annual Expenditure(ALL HBBC)

## Richmond Park Play Area

Total Annual Expenditure
External Funding (FA)
Total Annual Expenditure(ALL HBBC)

## Burbage Common

Total Annual Expenditure
Less 6c's grant
HBBC Element

## Memorial Safety Programme

Total Annual Expenditure(ALL HBBC)
Waste Management Receptacles
Total Annual Expenditure(ALL HBBC)

## Blue Bin Recycling

Total Annual Expenditure(ALL HBBC)

## Churchyard Repairs

Total Annual Expenditure(ALL HBBC)
Grounds Maintenance Machinery
Total Annual Expenditure(ALL HBBC)

Brodick Road Woodlands Scheme
Total Annual Expenditure(ALL HBBC)

## Billa Barra Improvements

Total Annual Expenditure
Less contributions
HBBC ELEMENT

## Lesiure Centre

Total Annual Expenditure
HBBC ELEMENT

TOTAL GROSS EXPENDITURE LESS TOTAL CONTRIBUTIONS TOTAL HBBC ELEMENT

| TOTAL COST | $\begin{array}{r} \text { ESTIMATE } \\ \text { 2012-2013 } \end{array}$ | $\begin{gathered} \text { ESTIMATE } \\ 2013-2014 \end{gathered}$ | $\begin{array}{r} \text { ESTIMATE } \\ 2014-2015 \end{array}$ | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2015-2016 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| 422,300 | 122,300 | 100,000 | 100,000 | 100,000 |
|  |  |  |  |  |
| 135,660 | 45,660 | 30,000 | 30,000 | 30,000 |
| $\begin{array}{r} 300,000 \\ (149,823) \end{array}$ | $\begin{array}{r} 300,000 \\ (149,823) \\ \hline \end{array}$ |  |  |  |
| 150,177 | 150,177 | 0 | 0 | 0 |
| $\begin{array}{r} 153,820 \\ (8,000) \\ \hline \end{array}$ | $\begin{array}{r} 118,820 \\ (8,000) \end{array}$ | 35,000 |  |  |
| 145,820 | 110,820 | 35,000 | 0 | 0 |
| 5,160 | 5,160 | 0 | 0 | 0 |
| 285,940 | 62,940 | 65,000 | 76,000 | 82,000 |
| 28,700 | 28,700 | 0 | 0 | 0 |
| 2,370 | 2,370 | 0 | 0 | 0 |
| 16,480 | 16,480 | 0 | 0 | 0 |
| 7,020 | 7,020 | 0 | 0 | 0 |
| $\begin{array}{r} 10,980 \\ (10,980) \\ \hline \end{array}$ | $\begin{array}{r} 10,980 \\ (10,980) \end{array}$ |  |  |  |
| 0 | 0 | 0 | 0 | 0 |
| 7,500,000 | 100,000 | 2,000,000 | 5,400,000 |  |
| 7,500,000 | 100,000 | 2,000,000 | 5,400,000 | 0 |


| $8,868,430$ | 820,430 | $2,230,000$ | $5,606,000$ | 212,000 |
| ---: | ---: | ---: | ---: | ---: |
| $(168,803)$ | $(168,803)$ | 0 | 0 | 0 |
| $\mathbf{8 , 6 9 9 , 6 2 7}$ | $\mathbf{6 5 1 , 6 2 7}$ | $\mathbf{2 , 2 3 0 , 0 0 0}$ | $\mathbf{5 , 6 0 6 , 0 0 0}$ | $\mathbf{2 1 2 , 0 0 0}$ |

## SECTION 2

## Borough Improvements

Total Annual Expenditure
Less Private contribution
HBBC Element

## Car Park Resurfacing

Total Annual Expenditure(ALL HBBC)

## Barwell Shop Front Improvements

Total Annual Expenditure
Less Private contribution
HBBC Element

## Depot Relocation

Total Annual Expenditure HBBC Element

## Barwell Wall Improvements

Total Annual Expenditure Less Private contribution HBBC Element

TOTAL GROSS EXPENDITURE
LESS TOTAL CONTRIBUTIONS
TOTAL HBBC ELEMENT

| $\begin{aligned} & \text { TOTAL } \\ & \text { COST } \end{aligned}$ | $\begin{array}{r} \text { ESTIMATE } \\ 2012-2013 \end{array}$ | $\begin{array}{r} \text { ESTIMATE } \\ 2013-2014 \end{array}$ | $\begin{array}{r} \text { ESTIMATE } \\ 2014-2015 \end{array}$ | $\begin{aligned} & \text { ESTIMATE } \\ & \text { 2015-2016 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| $\begin{aligned} & \hline 216,900 \\ & (65,000) \end{aligned}$ | $\begin{array}{r} 66,900 \\ (20,000) \end{array}$ | $\begin{array}{r} 50,000 \\ (15,000) \end{array}$ | $\begin{array}{r} 50,000 \\ (15,000) \end{array}$ | $\begin{array}{r} 50,000 \\ (15,000) \end{array}$ |
| 151,900 | 46,900 | 35,000 | 35,000 | 35,000 |
| 58,240 | 0 | 18,245 | 8,943 | 31,052 |
| $\begin{array}{r} 14,500 \\ (14,500) \\ \hline \end{array}$ | $\begin{array}{r} 14,500 \\ (14,500) \\ \hline \end{array}$ | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 1,758,000 | 1,658,000 | 100,000 |  | 0 |
| 1,758,000 | 1,658,000 | 100,000 | 0 | 0 |
| $\begin{array}{r} 680 \\ (680) \end{array}$ | $\begin{array}{r} 680 \\ (680) \end{array}$ | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| $\begin{array}{r} 2,048,320 \\ (80,180) \end{array}$ | $\begin{array}{r} 1,740,080 \\ (20,680) \end{array}$ | $\begin{aligned} & 168,245 \\ & (15,000) \end{aligned}$ | $\begin{array}{r} 58,943 \\ (15,000) \end{array}$ | $\begin{array}{r} 81,052 \\ (15,000) \end{array}$ |
| 1,968,140 | 1,719,400 | 153,245 | 43,943 | 66,052 |

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Asset Management Enhancements Total Annual Expenditure(ALL HBBC)

## General Renewals

Total Annual Expenditure(ALL HBBC)

## Rolling Server Review

Total Annual Expenditure(ALL HBBC)
Financial System
Total Annual Expenditure(ALL HBBC)

## Council Office Relocation

Total Annual Expenditure
Less Private contribution
HBBC Element

HR/Payroll
Total Annual Expenditure(ALL HBBC)

## Electronic Meter Reading

Total Annual Expenditure(ALL HBBC)
Demolition of Argents Mead Offices
Total Annual Expenditure(ALL HBBC)
Transformation
Total Annual Expenditure(ALL HBBC)

Atkins partisionng Phase 3
Total Annual Expenditure(ALL HBBC)
Mobile Web
Total Annual Expenditure(ALL HBBC)

TOTAL GROSS EXPENDITURE LESS TOTAL CONTRIBUTIONS TOTAL HBBC ELEMENT

| $\begin{aligned} & \text { TOTAL } \\ & \text { COST } \end{aligned}$ | $\begin{array}{r} \text { ESTIMATE } \\ \text { 2012-2013 } \end{array}$ | ESTIMATE $2013 / 14$ | ESTIMATE $2014 / 15$ | ESTIMATE $2015 / 16$ |
| :---: | :---: | :---: | :---: | :---: |
| 98,000 | 38,000 | 60,000 | 0 | 0 |
| 229,000 | 209,000 | 10,000 | 0 | 10,000 |
| 40,000 | 0 | 0 | 40,000 | 0 |
| 13,390 | 13,390 | 0 | 0 | 0 |
| $\begin{array}{r} 1,090,000 \\ (3,429) \end{array}$ | $\begin{array}{r} 1,090,000 \\ (3,429) \end{array}$ |  |  |  |
| 1,086,571 | 1,086,571 | 0 | 0 | 0 |
| 2,090 | 2,090 | 0 | 0 | 0 |
| 20,000 | 20,000 | 0 | 0 | 0 |
| 100,000 | 100,000 | 0 | 0 | 0 |
| 5,000 | 5,000 | 0 | 0 | 0 |
| 60,900 | 60,900 | 0 | 0 | 0 |


|  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: |
| 18,000 | 18,000 | 0 | 0 | 0 |


| $1,676,380$ | $1,556,380$ | 70,000 | 40,000 | 10,000 |
| ---: | ---: | ---: | ---: | ---: |
| $(3,429)$ | $(3,429)$ | 0 | 0 | 0 |
| $\mathbf{1 , 6 7 2 , 9 5 1}$ | $\mathbf{1 , 5 5 2 , 9 5 1}$ | $\mathbf{7 0 , 0 0 0}$ | $\mathbf{4 0 , 0 0 0}$ | $\mathbf{1 0 , 0 0 0}$ |

GENERAL FUND HOUSING

## Major Works Assistance HBBC ELEMENT <br> Minor Works Assistance HBBC ELEMENT

Care \& Repair Improvement Agency
Total Annual Expenditure(ALL HBBC)

## Disabled Facilities Grants

Total Annual Expenditure
Less Government Grant
HBBC ELEMENT

TOTAL GROSS EXPENDITURE LESS TOTAL CONTRIBUTIONS TOTAL HBBC ELEMENT

| TOTAL <br> COST | ESTIMATE <br> 2012-2013 | ESTIMATE <br> $2013-2014$ | ESTIMATE <br> $2014-2015$ |
| ---: | ---: | ---: | ---: |
|  |  |  |  |
|  |  |  |  |
| 760,000 | 190,000 | 190,000 | 190,000 |
|  |  |  |  |
| 320,000 | 50,000 | 90,000 | 90,000 |
|  |  |  |  |
| 137,050 | 25,000 | 37,350 | 37,350 |
|  |  |  |  |
| $1,606,000$ | 550,000 | 418,000 | 319,000 |
| $(704,739)$ | $(182,739)$ | $(174,000)$ | $(174,000)$ |
| 901,261 | 367,261 | 244,000 | 145,000 |


| $2,823,050$ | 815,000 | 735,350 | 636,350 |
| ---: | ---: | ---: | ---: |
| $(704,739)$ | $(182,739)$ | $(174,000)$ | $(174,000)$ |
| $\mathbf{2 , 1 1 8 , 3 1 1}$ | $\mathbf{6 3 2 , 2 6 1}$ | $\mathbf{5 6 1 , 3 5 0}$ | $\mathbf{4 6 2 , 3 5 0}$ |

## HOUSING REVENUE ACCOUNT (CAPITAL PROJECTS)

PROJECT

Tenant Led Community Projects
Kitchen Improvements
Central Heating Replacement
Low Maintenance Doors
Electrical Testing / Upgrading
Programmed Enhancements
Single to Double Glazing
Re-roofing
Housing Repairs Software system
Orchard System Upgrade
Major Void Enhancements
Adaptations for Disabled People
Future Major Works
Improvements
Garages
Exceptional Extenstive items and Contingencies

Funding
Major Repairs Reserve

| TOTAL <br> COST | ESTIMATE <br> 2012-2013 | ESTIMATE <br> 2013-2014 | ESTIMATE <br> 2014-2015 | 2015-2016 |
| ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
|  |  |  |  |  |
| 20,000 | 20,000 | 0 | 0 | 0 |
| 293,210 | 293,210 | 0 | 0 | 0 |
| 282,620 | 282,620 | 0 | 0 | 0 |
| 31,160 | 31,160 | 0 | 0 | 0 |
| 109,110 | 109,110 | 0 | 0 | 0 |
| 318,730 | 318,730 | 0 | 0 | 0 |
| 20,000 | 20,000 | 0 | 0 | 0 |
| 32,910 | 32,910 | 0 | 0 | 0 |
| 70,000 | 70,000 | 0 | 0 | 0 |
| 111,290 | 111,290 | 0 | 0 | 0 |
| $2,342,550$ | 744,150 | 446,400 | 576,000 | 576,000 |
| $1,186,854$ | 357,150 | 233,354 | 259,283 | 337,067 |
| $7,369,566$ | 0 | $1,927,111$ | $2,371,610$ | $3,070,845$ |
| 550,973 | 0 | 168,512 | 181,234 | 201,227 |
| 69,344 | 0 | 16,548 | 22,064 | 30,732 |
| 722,123 | 0 | 203,097 | 225,664 | 293,362 |
| $13,530,440$ | $2,390,330$ | $2,995,022$ | $3,635,855$ | $4,509,233$ |

## Agenda Item 6

FINANCE, AUDIT \& PERFORMANCE COMMITTEE - 10 DECEMBER $\underline{2012}$

REVENUE AND CAPITAL OUTTURN - 2ND QUARTER 2012/3
REPORT OF DEPUTY CHIEF EXECUTIVE - (CORPORATE DIRECTION)

Hinckley \& Bosworth
Borough Council
A Borough to be proud of

## 1. PURPOSE OF REPORT

1.1 To inform members of the revenue and capital outturn at the end of the second quarter of 2012/13

## 2. RECOMMENDATION

2.1 That the committee notes the report
3. BACKGROUND TO THE REPORT
3.1 Attached to this report are detailed schedules showing a comparison of actual and budgeted income and expenditure for $1^{\text {st }}$ April $-30^{\text {th }}$ September 2012.

## General Fund

3.2 When the budget was approved by Council in February 2012 it was anticipated that $£ 452,616$ would be taken from balances (with an additional $£ 57,600$ from special expenses) and a net $£ 364,450$ transferred to Reserves.
3.3 Since that date $£ 386,319$ of supplementary budgets have been approved. In addition to this, budget managers requested that the under spend in their budget(s) be carried forward to 2012/13. Requests totaling a net $£ 136,093$ were approved by Council in September 2012.
3.4 Explanations for variances against both profiled budget and estimated outturn have been detailed in the monthly outturn reports appended. The major service variations in excess of $£ 50 \mathrm{k}$ have be summarised as follows:

|  | Variation to date | Outturn variances | Explanation |
| :---: | :---: | :---: | :---: |
|  | £000'sUnderspend/(Overspend) |  |  |
| Housing (General <br> Fund) Rent <br> Allowances  | 70 | 10 | Timing difference due to additional income received from benefit overpayments $(£ 58,000)$ and discretionary housing payments (£12,000) |
| Leisure \& Environment <br> - Recycling | 84 | 71 | Various under spends including (year end): <br> - $£ 13,000$ saving on fuel due to price reductions <br> - $£ 40,000$ saving from deferral of food waste scheme |
| Leisure \& Environment <br> - Refuse | 51 | 19 | Timing variances include: <br> $£ 20,000$ salaries under spend <br> - $£ 16,000$ saving on fuel due to price reductions ( $£ 13,000$ forecast to year end) |


|  |  |  | $\circ$$£ 15,000$ rebate from County <br> Council (£5,000 forecast to <br> year end) <br> Planning <br> Development Control <br> Support Services <br> Holding Account - <br> Legal and Admin <br> 604 |
| :--- | :--- | :--- | :--- |

3.5 Based on these forecasts, the Council is projecting that $£ 869,595$ will be taken from balances (with $£ 82,770$ from special expenses). However, this movement reflects the $£ 1,066,000$ that was approved by Council to be transferred from balances to reserves in September 2012. On this basis the "true" estimated position is that $£ 196,405$ will be taken to General Fund balances, reflecting the under spends highlighted above.

## Capital

$3.6 £ 1,429,660$ has been spent on capital schemes to the end of September 2012 against a budget for that period of $£ 3,267,227$. This is mainly due to slippages on schemes that will be deferred to later in the year. A full review of the Capital Programme has been performed as part of the budget setting process for 2013/14, the results of which are detailed in the Capital Programme contained on this meeting's agenda.

## Housing Revenue Account

3.7 At the present time it is anticipated that the HRA outturn surplus will be $£ 1,720,325$ as against a profiled budget of $£ 1,729,448$. Following the clarification of the Councils position under self financing it is forecast that $£ 240,000$ more interest will be due in year to reflect the profile of the loans. In addition, Council approved that an additional $£ 114,280$ will be taken from the HRA to the HRA Regeneration Reserve in year to provide funding for future affordable housing plans.
4. FINANCIAL IMPLICATIONS (KB)

The financial implications on the Council's budget position are outlined in the report.
5. LEGAL IMPLICATIONS (AB)

None raised directly by this report
6. CORPORATE PLAN IMPLICATIONS

None

## 7. CONSULTATION

All budget holders have been consulted in collating the information for this report.
8. RISK IMPLICATIONS

It is the Council's policy to proactively identify and manage significant risks which may prevent delivery of business objectives.

It is not possible to eliminate or manage all risks all of the time and risks will remain which have not been identified. However, it is the officer's opinion based on the information available, that the significant risks associated with this decision / project have been identified, assessed and that controls are in place to manage them effectively.

The following significant risks associated with this report / decisions were identified from this assessment:

| Management of significant (Net Red) Risks |  |  |
| :---: | :---: | :---: |
| Risk Description | Mitigating actions | Owner |
| S. 11 - Failure to successfully deliver the Medium Term Financial Strategy | The Councils budget position is reviewed on a monthly basis and reforecast to ascertain any impact on the Medium Term Financial Strategy. All additional budget requests (supplementary budgets) are scrutinised and authorised in line with Financial Regulations to ensure they are required. | SK |

## 9. KNOWING YOUR COMMUNITY - EQUALITY AND RURAL IMPLICATIONS

None

## 10. CORPORATE IMPLICATIONS

By submitting this report, the report author has taken the following into account:

- Community Safety implications
- Environmental implications
- ICT implications
- Asset Management implications
- Human Resources implications
- Planning Implications
- Voluntary Sector


## Background Papers: Civica Financial Files

Author:
Katherine Bennett Accountancy Manager ext 5609
Executive Member: Councillor KWP Lynch

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# Hinckley \& Bosworth Borough Council 

## Monthly Outturn Reports

For the period April to September 2012

## CONTENTS

| PAGE |  |
| :--- | :--- |
| $1-7$ | General Fund |
| 8 | Groundcare |
| $9-12$ | Capital Programme |
| $13-15$ | HRA |



[^8]
General Fund Service Area 2012/13 Monthiy Outtum to 30/09/2012


Outturn Explanations September 2012
Key: () = overspend



Summary of Timing Differences in Variations

Monthly Outturn Report 1st April to 30th September 2012
Under spends/(Overspends) caused by timing differences

| Corporate Management | Bank Charges to be processed in October Delay in invoicing for salaries from September for District Council Networks | $\begin{aligned} & 18,000 \\ & (4,000) \end{aligned}$ | 14,000 |
| :---: | :---: | :---: | :---: |
| Council Tax Benefit | Contribution to Partnership for Quarter 2 not yet processed Contribution received for Council Tax Suppon Scheme, expenditure not yet incurred | $\begin{aligned} & 74.000 \\ & 84.000 \end{aligned}$ | 158,000 |
| Council Tax/ NNDR | Contribution to Partnership for Quarter 2 not yet processed Grant receieved for 'New Burden Temporary Deferment Business Rate 12/13' - Expenditure not yet incurred | $\begin{array}{r} 117,000 \\ 3,000 \end{array}$ | 120,000 |
| General Grants | 1st instalment of Shopmobility Grant not yet paid | 5,000 | 5,000 |
| DSO Housing Repairs | Delay in allocation of jobs (WP) from the Housing system (Orchard) due to outstanding invoices. Any balance of expenditure in the DSO cost centre is charged to Housing client codes, therefore any variance on the DSO is treated as a timing difference. |  | $(832,000)$ |
| Benefit Fraud | Contribution to Parnership for Quarter 2 not yet processed | 37,000 | 37,000 |
| Homelessness | Payments to prevent homelessness (funded by DCL.G grant). Budget will be spent by Year End. Mortgage Support Scheme Income received in advance. Expenditure approved by Council in June 2012. Income and expenditure budgets to be set up in October | $\begin{array}{r} 7.000 \\ 63,000 \end{array}$ | 70,000 |
| Rent Allowances | Contribution for Employee and IT Costs in processing to Partnership <br> Benefit Payments for September - processed in October <br> Additional Subsidy income not yet received (Additional expenditure incurred to date - a mid year adjustment to Subsidy will be done and reconciled at year end) | $\begin{array}{r} 57.000 \\ 280,000 \\ \{55.000\} \end{array}$ | 282,000 |
| Children \& Young People | All income and expenditure from LPG will net to zero at year end as all funding is dependant on what is spent | $(13,000)$ | $(13,000)$ |
| Community Safety | Income carried forward from last year for future project spending: Area-Based Grant $=\mathbf{\Sigma 8 k}$, Leics CC (Safe Inside/Outside project $)=£ 7 \mathrm{k}$. <br> Hired \& Contracted expenditure not yet incurred in Community Safety on new Endeavour project including interface between HBBC and potice systems brought forward from 2011/12. <br> Awaiting invoices for Anti-Social Behaviour minor project expenditure <br> Domestic Violence income received in advance. Supplementary budget has been approved and will be sel up in October. <br> Wykin Community House income received in advance following transfer in of Budget. <br> Beacon scheme - income received in advance. Income has to be carried forward if not spent this year. | 15,000 <br> 8,000 <br> 4,000 <br> 6,000 <br> 5.000 <br> 7,000 | 45,000 |
| Leisure Promotion | Income from Health \& Well Being partnership - received in advance, will be spent by year end | 13,000 | 13,000 |
| Parks | Grounds maintenance works - works on Langdale Rec and Queens Park approved, to be invoiced <br> Electricity - Accrual brought forward, awating invoices (suppliers contacted) <br> Effluent treatment - Accrual brought forward, awaiting invoices (suppliers contacted) <br> Equipment maintenance - Accrual brought forward, awaiting invoices (suppliers contacted) | $\begin{array}{r} 12,000 \\ 9,000 \\ 9.000 \\ 9,000 \end{array}$ | 39,000 |
| Recycling | Aweiting invoices for agency expenditure <br> Insurance recharges - to be recharged from refuse collection (see below) <br> Invoices for new collection equipment not yet received <br> Postage - expenditure incurred in October - Budgeted in September - on new calendars. <br> Kerbside Recycling - expenditure over accrued from prior year; invoices from Palm lid not yet received and volumes look like being close to Budget for the year. | $\begin{array}{r} 3,000 \\ 5,000 \\ 14,000 \\ 2,000 \\ 13,000 \end{array}$ | 37,000 |
| Refuse Collection | Vehicle repair invoices - awaiting invoices Insurance - to be recharged to recycling (see above) Income from Tipping-Away fees (County Council invoiced in October). | $\begin{array}{r} 4,000 \\ (5,000) \\ (5,000) \end{array}$ | $(6,000)$ |
| Street Cleansing | Invoices awaited for new sweeper equipment | 4,000 | 4,000 |
| Car Parks | Cost of equipment maintenance incurred, a₹t A오 53 <br> LCC Notice Processing - Accrued prior year invoices not yet received plus awatting invoices for this year | $\begin{array}{r} 5.000 \\ 10,000 \end{array}$ |  |


|  | Electricity - Accrued expenditure from prior year, invoices not yet received (supptier contacted) Awaiting invoices from Market Harborough for staffing recharge | $\begin{aligned} & 3,000 \\ & 9,000 \end{aligned}$ | 27,000 |
| :---: | :---: | :---: | :---: |
| Community Planning | Invoice from Rural Community Council paid in advance of Budget profila | $(2,000)$ | $(2,000)$ |
| Development Control | Shared Services Employees - salaries - awaiting costs to be billed for the first half of year Ordnance Survey - Awaiting invoice from LCC for aerial photography | $\begin{array}{r} 14,000 \\ 4,000 \end{array}$ | 18,000 |
| Miscelianeous Properties | Atkins Utility invoices not yet received - awaiting invoices <br> Delay in Receipt of income for Utilities due to payments not yet being made (recharges) <br> Delay in processing Atkins Service Charge for period July to September 12 (not due to be processed until October) <br> Outstanding Accrual re Bus Stop on Lower Bond Street (received and processed in October) | $\begin{array}{r} 4,000 \\ (2,000) \\ (12,000) \\ 7,000 \end{array}$ | $(3,000)$ |
| Planning Policy | Awaiting final invoices for Strategic Transport Assessment from Capita Symonds Ltd | 4.000 | 4,000 |
| Asset Management | Florence House Service Charge - Adjustment to 2011/12 Invoice in dispute - Budget to be reprofiled | 7,000 | 7,000 |
| Finance Support | Shared services - Awaiting Invoice from Oadby \& Wigston BC for shared finance posts Accountancy consultancy fee- awaiting ínvoice for advisory subscription Cashier Software maint- awaiting invoice from Capita Business | $\begin{array}{r} 21,000 \\ 1,000 \\ 2,000 \end{array}$ | 24,000 |
| IT Support | Awaiting Invoices from Steria for HBBC Website support work carried out Awaiting Invoices from Steria for Search Engine support work <br> Website Support and Development costs to be recharged to Oadby \& Wigston Borough Council. Report to be submitted for additional expenditure \& Income budgets for new. Shared Service arrangement. <br> Telephone Charges - Recharge not completed to charge Service areas for quarteriey BT Phone costs up to September | $\begin{array}{r} 3,000 \\ 5,000 \\ \{28,000) \\ \\ (2,000\} \end{array}$ | $(22,000)$ |
| Legal/Administration | Medical Fees (HR) - Recharge not completed to charge Service areas for April to September Legal Fees - Accruals for Legal costs from $2011 / 12$ for work under taken by North Warwickshire Borough Council- invoices not yet received (Supplier has been contacted) Awaiting invoice for Annual Maintenance \& support for Corporate Services Scanner | $\begin{array}{r} (4,000) \\ 3,000 \\ 3,000 \end{array}$ | 2,000 |
| Support Services | HRA and Revenues and Benefits element of Support Services already posted to HRA | (41,670) | $(41,670)$ |
| TOTAL TIMING DIFFERENCES |  |  | (13,670) |

## DSO GROUNDCARE SERVICES

## FINANCIAL POSITION AS AT 30 September 2012

|  | Budget to Date £ | Actual to Date $£$ | Variance £ | $\begin{gathered} \text { Variance } \\ \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Total Employee Costs | 295,445 | 285,896 | 9,549 | 3.2\% |
| Transport | 70,893 | 59,545 | 11,348 | 16.0\% |
| Supplies and Services | 51,256 | 42,091 | 9,165 | 17.9\% |
| Total Costs | 417,594 | 387,532 | 30,062 | 7.2\% |
| Total Income | -423,143 | -424,077 | 934 | 0.2\% |
| Position to Date | -5,549 | -36,545 | 30,996 | 558.6\% |
| Central \& Administration (see detail below) | 29,604 | 27,060 | 2,544 | 8.6\% |
| Capital Charges | 8,032 | 8,030 | 2 |  |
| Net Expenditure / (Income) | 32,087 | -1,455 | 33,542 | 104.5\% |

## Central \& Administration Charges

| Budget to | Actual to |  |
| :---: | :---: | :---: |
| Date | Date | Variance |
| $£$ | $£$ | $£$ |

Depot Recharge

| 6,690 | 5,807 | 883 |
| ---: | ---: | ---: |
| 6,926 | 6,141 | 785 |
| 3,000 | 2,732 | 268 |
| 12 | 7 | 5 |
| 52 | 37 | 15 |
| 48 | 40 | 8 |
| 5,226 | 4,780 | 446 |
| 552 | 871 | -319 |
| 1,536 | 1,478 | 58 |
| 312 | 310 | 2 |
| 60 | 68 | -8 |
| 1,752 | 1,692 | 60 |
| 2,218 | 2,176 | 42 |
| 432 | 363 | 69 |
| 788 | 558 | 230 |
| 29,604 | 27,060 | 2,544 |

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|  | Housing Revenue Account |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { 2012113 } \\ & \text { LATEST } \\ & \text { ESTIMATE } \\ & \mathbf{E} \end{aligned}$ | $\begin{aligned} & 201213 \\ & \text { BUDGET } \\ & \text { to Sept } 12 \\ & \text { E } \end{aligned}$ | 2012/13 <br> ACTUAL to Sept 12 £ | variance TO DATE E. | F'CASTED <br> YEAR END <br> VARIANCE <br> £ | Ref |
| Code | SUMMARY HOUSING REVENUE ACCOUNT | 1 |  |  |  |  |  |
|  | Income |  |  |  |  |  |  |
| iab/t1005 | Dwelling Rents | $(11,608,250)$ | $(5,804,125)$ | (5,776,911) | 27,214 | - | 1 |
| iac, iae, iag t-codes | Non Dwelling Rents | $(72,380)$ | $(41,584)$ | $(42,513)$ | (929) | - |  |
| iaa/t5025, t5030, t5035 | Contributions to Exp | $(15,830)$ | $(7.916)$ | $(7,916)$ | - | - |  |
| ykb?/t5020 | Transfer from Major Repairs Reserve | (818,740) | (409,370) | (409,370) | - | - |  |
|  |  | (12,515,200) | $(6,262,995)$ | $(6,236,710)$ | 26,285 | - |  |
|  | EXPENDITURE |  |  |  |  |  |  |
| bg 10 | Supervision \& Management (General) | 1,431,930 | 667.988 | 611,033 | $(56,955)$ | (22.526) | 2 |
| bg12 | Supervision \& Management (Special) | 593,220 | 279,459 | 203,788 | (75,671) | $(40,474)$ | 2 |
|  | Expenditure Carried Forward from 2011/2 | - | - | - | - | 23,083 | 3 |
| iaa/c8000 | Contribution to Housing Repairs AVC | 2,400,000 | 1,200,480 | 1,200,000 | (480) | - |  |
| iaa/q1015 | Depreciation (Item 8 Debit) | 2.935,470 | 1,468,322 | 1,467,735 | (587) | . - |  |
| iaa/q1020 | Capital Charges : Debt Managernent | 3,770 | 1,882 | 1,694 | (188) | - |  |
| ja//99045 | Increase in Provision for Bad Debts | 50,000 | - | - | - | - |  |
| ia/q/q2010 | Interest on Borrowing | 1,808,580 | 904,301 | 1,021,020 | 116,719 | 240,000 | 4 |
|  |  | 9,222,970 | 4,522,432 | 4,505,270 | $(17,162)$ | 200,083 |  |
|  | Net (Income) of Services | $(3,292,230)$ | $(1,740,563)$ | $(1,731,440)$ | 9,123 | 200,083 |  |
| iaa/t3030 \& 13049 | Interest Receivable | (650) | - | - | * | - |  |
| ykc/b7055, iea/a5080 | FRS17 Adjustment / Accumulated Absences | $(2,120)$ | (530) | (530) | - | - |  |
|  | Net Operating (Income) | $(3,295,000)$ | $(1,741,093)$ | (1,731,970) | 9,123 | 200,083 |  |
|  | CONTRIBUTIONS |  |  |  |  |  |  |
| q9960 | Contribution to Piper Alarm Reserve | 10,400 | 5.200 | 5,200 | - | - |  |
|  | Contribution to Pension Reserve | 12,890 | 6,445 | 6,445 | - | - |  |
|  | Transfer to Regeneration Reserve | 2,719,720 | - | . | - | 114,280 | 5 |
|  | (Surplus) | $(551,990)$ | $(1,729,448)$ | (1,720,325) | 9,123 | 314,363 |  |

## Explanations for Variances

1 - Includes a £29k year end week 52 adjustment, this is for rents received prior to 31 st March applicable for the first week in April

2 - See page below for S\&M variances

3- HRA expenditure carry forwards of $£ 23,083$ which are financed from balances were approved at Council on Tuesday 18 September 2012.
4- The interest charge is higher than budget due to a late change in loan structure for self financing and will produce a year end pressure of approx £240k

5 - The Transfer to the Regeneration Reserve of $£ 2,834.000$ was agreed by Council in September 2012.

Housing Revenue Account

|  | $2012 / 13$ <br> LATEST ESTIMATE £ | $\begin{gathered} 2012 / 13 \\ \text { BUDGET } \\ \text { to Sept } 12 \\ £ \end{gathered}$ | $\begin{gathered} 2012 / 13 \\ \text { ACTUAL } \\ \text { to Sept } 12 \\ \mathbf{E} \end{gathered}$ | VARIANCE <br> £ | Ref | F'CASTED <br> YEAR END <br> variance <br> £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SUPERVISION \& MANAGEMENT (GENERAL) |  |  |  |  |  |  |
| Employees | 572,570 | 289,023 | 267,786 | (21,237) | 1 | $(13,000)$ |
| Premises Related Expenditure | 95,390 | 76,191 | 78,901 | 2.710 |  | - |
| Transport Related Expenditure | 17,510 | 8,758 | 10.516 | 1.758 |  | - |
| Supplies \& Services | 126,970 | 75,923 | 53,689 | $(22,234)$ | 2 | - |
| Central \& Administrative Expenses | 672,420 | 237,298 | 216,134 | $(21,154)$ | 3 | $(9,526)$ |
| Gross Expenditure | 1,484,860 | 687,193 | 627,026 | $(60,167)$ |  | $(22,526)$ |
| Revenue Income | $(52,930)$ | $(19,205)$ | $(15,993)$ | 3,212 |  | - |
| Net Expenditure to HRA | 1,431,930 | 667,988 | 611,033 | $(56,955)$ |  | $(22,526)$ |
| SUPERVISION \& MANAGEMENT (SPECIAL) |  |  |  |  |  |  |
| Employees | 574,110 | 290,672 | 264,617 | (26,055) | 4 | (37,000) |
| Premises Related Expenditure | 380,750 | 196,806 | 174,839 | (21,967) | 5 | - |
| Transport Related Expenditure | 11,640 | 5.842 | 5,912 | 70 |  | - |
| Supplies \& Services | 134,960 | 40,181 | 48,097 | 7,916 | 6 | - |
| Central \& Administrative Expenses | 166,870 | 83,630 | 78,825 | $(4,805)$ | 7 | (3,474) |
| Gross Expenditure | 1,268,330 | 617,131 | 572,290 | $(44,841)$ |  | $(40,474)$ |
| Revenue Income | (622,860) | (311,538) | (342,377) | $(30,839)$ | 8 | - |
| Recharges | (52.250) | $(26,134)$ | $(26.125)$ | 9 |  | - |
| Total Income | $(675,110)$ | $(337,672)$ | $(368,502)$ | $(30,830)$ |  | - |
| Net Expenditure to HRA | 593,220 | 279,459 | 203,788 | $(75,671)$ |  | $(40,474)$ |


|  | Current | £000's |
| :--- | :---: | :---: |
| Explanations for Variances | . | Year End |
| £000's |  |  |

1. Employees

Vacant posts and Holiday Pay accounting adjustment reversal

## 2. Supplies \& Services

Computer software expenditure deferred until earty $2013=£ 9 k$
(21)
(13)

Hired \& Contracted - Tenant Scrutiny expenditure should be incurred in early 2013, £6k.
Also under spends on Consultancy (iba) $£ 2 \mathrm{k}$, Tenant Assoc expenses (iba) $£ 3 \mathrm{k}$, Contribution to Other Funds (iba) $£ 2 \mathrm{k}$.
3. Central \& Admin Expenses

Includes under spends on Public Offices $£ 4 k$, Contact Centre $£ 2 k$, Corporate Support $£ 2 k$,
Central IT $£ 1 \mathrm{k}$, Procurement $£ 1 \mathrm{k}$, Internal \& External Audit $£ 5 \mathrm{k}$, Performance \& Scrutiny $£ 1 \mathrm{k}$, and other small variances $<£ 1 \mathrm{k}$ amounting to $£ 5 \mathrm{k}$.
Year end: under spends forecasted on Public Offices, $£ 5 k$ and Audit, $£ 5 k$.
4. Employees

Vacant posts and Holiday Pay accounting adjustment reversal

## 5. Premises Related Expenditure

Expenditure on gas and electricity: $£ 18 \mathrm{k}$ not in line with Budget profile
Also under spends on Council Tax expenses of $£ 3 \mathrm{k}$ and small variances of $£ 1 \mathrm{k}$ net

## 6. Supplies \& Services

Timing difference on expenditure: invoice for $£ 27 \mathrm{k}$ paid twice in error.
Expenditure on equipment purchase and maintenance ( $£ 17 \mathrm{k}$ ) not in line with Budget profile and other small variances amounting to $£ 2 \mathrm{k}$.
7. Central \& Admin Expenses

Includes under spends on Contact Centre $£ 2 \mathrm{k}$ and Performance and Scrutiny $£ 2 \mathrm{k}$ and other small variances amounting to $£ 1 \mathrm{k}$.
Year end: under spends forecasted on Contact Centre £1.5k and Perf. \& Scrutiny £1.5k.
8. Revenue Income

Leics CC Supporting People funding received ahead of Budget profile

Housing Revenue Account

| HOUSING REPAIRS ACCOUNT | 2012/13 BUDGET <br> £ | 2012/13 <br> BUDGET <br> to Sept 12 <br> E | $\begin{aligned} & \text { ACTUAL } \\ & \text { TO } \\ & \text { to Sept } 12 \\ & £ \end{aligned}$ | VARIANCE £ | Note | F'CASTED <br> YEAR END <br> variance <br> £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Administration |  |  |  |  |  |  |
| Employee Costs | 356,960 | 175,813 | 139,533 | $(36,280)$ | 1 | - |
| Transport Related Expenditure | 15,340 | 7,672 | 3,269 | $(4,403)$ |  | $(2,000)$ |
| Supplies \& Services | 143,365 | 53,482 | 45,309 | $(8,173)$ | 2 | $(8,000)$ |
| Central Administrative Expenses | 293,900 | 147,008 | 127,848 | $(19,160)$ | 3 | - |
| Total Housing Repairs Administration | 809,565 | 383,975 | 315,959 | $(68,016)$ |  | $(10,000)$ |
| Programmed Repairs <br> ("Major Works" e.g. Central Heating Service) | 555,410 | 381,026 | 108,704 | $(272,322)$ | 4,6 | $(70,000)$ |
| Responsive Repairs | 1,058,655 | 529,550 | 175,994 | $(353,556)$ | 5 | - |
| GROSS EXPENDITURE | 2,423,630 | 1,294,551 | 600,657 | $(693,894)$ |  | $(80,000)$ |
| Contribution from HRA | $(2,400,000)$ | $(1,200,480)$ | (1,200,000) | 480 |  |  |
| Interest on Cash Balances | $(2,020)$ | - | - | - |  |  |
| Other Income |  | - | $(1,493)$ | $(1,493)$ |  |  |
| FRS17 Adjustment | (540) | - | - | - |  | - |
| TOTAL INCOME | (2,402,560) | (1,200,480) | $(1,201,493)$ | $(1,013)$ |  | - |
| Contribution to HRA Reserves | - | - | - |  | 6 | 70,000 |
| NET EXPENDITURE / (INCOME) | 21,070 | 94,071 | $(600,836)$ | $(694,907)$ |  | $(10,000)$ |

## Explanations for Variances

1. Savings on salaries due to vacant posts and the restructure of the service, which may be filled during this financial year following review.
2. Supplies \& Services - under spend on Consultancy Fees of $£ 11 \mathrm{k}$ (awaiting project management for the new Orchard Direct Works module and ECMK services for the Integrator system) and Health \& Safety consultancy. Other small variances amounting to ( $£ 3 \mathrm{k}$ ) net.
Year End: Under spend of $£ 8 k$ on Consultancy.
3. Under spends on Central Admin Expenses particularly Internal Audit $£ 11 \mathrm{k}$, IT $£ 5 \mathrm{k}$, Postage $£ 2 \mathrm{k}$ and other small variances $£ 1 \mathrm{k}$ net.
4. Under spend on Programmed Repairs - delays in completing jobs due to late receipt of supplier invoices. The shortfall in expenditure is partly explained by the level of WIP not yet charged. Reprofiling will be done once the Stock Condition Survey has been finalised.
5. Under spend on Responsive Repairs - delays in completing In-House Work in Progress largely due to late receipt of supplier invoices. The shortfall in expenditure is partly explained by the level of WIP not yet charged. This expenditure shortfall is also reflected in an income shortfall in the DSO (Housing Repairs) in the General Fund. Reprofiling will be done once the Stock Condition Survey has been finalised.
6. The central heating service contract price (included in the Programmed Repairs Budget) was less than expected, so the Budget will be used instead for boiler renewal at Castle Court. The Contribution to Reserves will fund the new capital scheme, as approved by Council.

[^0]:    Progress Report 2012/13

[^1]:    CW Audit Services
    Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012

[^2]:    An extract from the audit report setting out the 10 medium risk level issues and management's agreed response is set out in Appendix 4.

[^3]:    CW Audit Services
    Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012

[^4]:    CW Audit Services
    Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012

[^5]:    CW Audit Services
    Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012

[^6]:    CW Audit Services
    Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012

[^7]:    CW Audit Services
    Hinckley \& Bosworth Borough Council | Internal Audit Progress Report 2012/13 | December 2012

[^8]:    
    

